

DEPARTMENT: Doylestown Healthcare Partnership	
FACILITY:	
DATE OF ORIGIN: 7/14/2021	NEXT REVIEW DATE: 7/14/2022
AUTHOR (ROLE): ADM Director DHP	
APPROVED BY (ROLE): Network Development / DHP Managing Committee	

PURPOSE:

In preparation of a patient's office visit a review of preventive measures is completed prior to the patient's appointment.

SCOPE:

This policy applies to all Doylestown Healthcare Partnership Primary Care Practices.

POLICY:

In preparation for the patient's visit a review of outstanding measures are identified prior to the patient's visit.

PROCEDURE:

1. Review patient's medical record for gaps in care or utilize the Pre-Action dashboard to identify gaps in care to address during the patient's visit
2. Action dashboard contains data on:
 - Contract Membership
 - Medication Adherence for patients in one of our valued based contracts
 - Screenings generated from eCW and Meditech
 - Last Preventive Visit generated from billing data from eCW or payer claims
 - Quality Measures directly from the payer contract
 - HCC Potential Gaps where anyone with an HCC code was billed for the last 2 years and has been addressed in the current year as:

- New – HCC filled in the current year and has not been present in previous 2 years
- Filled – HCC filled in current year and present in previous two years
- Gap – a diagnosis was coded with the previous two years that mapped to a HCC but has not been filled yet by a provider
- Downgrade gap – a less severe HCC was coded then in the previous two years

Reviewed:

Revised: