

DEPARTMENT: Doylestown Healthcare Partnership	
FACILITY:	
DATE OF ORIGIN: 7/14/2021	NEXT REVIEW DATE: 7/29/2022
AUTHOR (ROLE): ADM Director DHP	
APPROVED BY (ROLE): Network Development / DHP Managing Committee	

PURPOSE:

To create alignment and situational awareness for all providers and lead/key administrative staff to review performance data

SCOPE:

This policy applies to all Doylestown Healthcare Partnership Primary Care Practices.

POLICY:

To create dedicated time for all providers and lead/key administrative staff to review performance data and develop action plans/protocols in needed areas.

PROCEDURE:

1. Review performance data
 - a. Quality
 - b. Annual wellness visits
 - c. Utilization
 - d. Patient experience

2. Develop action plans / protocols to address issues identified in the performance data review and plan how to disseminate plans to practice

3. Monthly Care Team Meetings

- a. Review ED/Inpatient Utilization for trends and Care Management opportunities
- b. Develop plans to address trends as well as specific patient
 - i. Referrals to community resources
 - ii. Referrals to additional care management resources
 - iii. Behavioral referrals
 - iv. Advanced care planning

Reviewed:

Revised: