DEPARTMENT: Doylestown Healthcare Partnership	
FACILITY:	
DATE OF ORIGIN: 11/1/2019	**NEXT REVIEW DATE: 11/1/2020**
AUTHOR (ROLE): ADM Director DHP	
APPROVED BY (ROLE): Network Development / DHP Managing Committee	

PURPOSE:

The social determinates of health are the non-medical factors that influence health outcomes. Assessing social determinants of health is fundamental for improving health.

SCOPE:

This policy applies to all Doylestown Healthcare Partnership Primary Providers.

POLICY:

Patients should be assessed for social determinates of health at a minimum of an annual basis and documented in the EMR.

PROCEDURE:

1. During an annual visit patients should be assessed for the following items:
    a. Exercise and Physical Activity
    b. Bladder Control
    c. Emotional Health
    d. Financial
    e. Medication management
    f. Social support
    g. Food insecurity
    h. Loneliness/lack of primary support group
    i. Housing instability and problems with economic circumstances

2. Document in EMR
    a. eCW screenshots for documentation (Appendix A)
    b. Bill appropriate coding
        i. Z55 – Problems r/t education and literacy
        ii. Z56 – problems r/t employment and unemployment
        iii. Z57 – occupational exposure to risk factors
        iv. Z59 – problems r/t housing and economic circumstances
        v. Z60 – problems r/t social environment
        vi. Z62 – problems r/t upbringing
        vii. Z63 – other problems r/t primary support group, including family circumstances
        viii. Z64 – problems r/t certain psychological circumstances
        ix. Z65 – problems r/t other psychological circumstances

3. Resources for identified Social Determinants of Health (Appendix B)

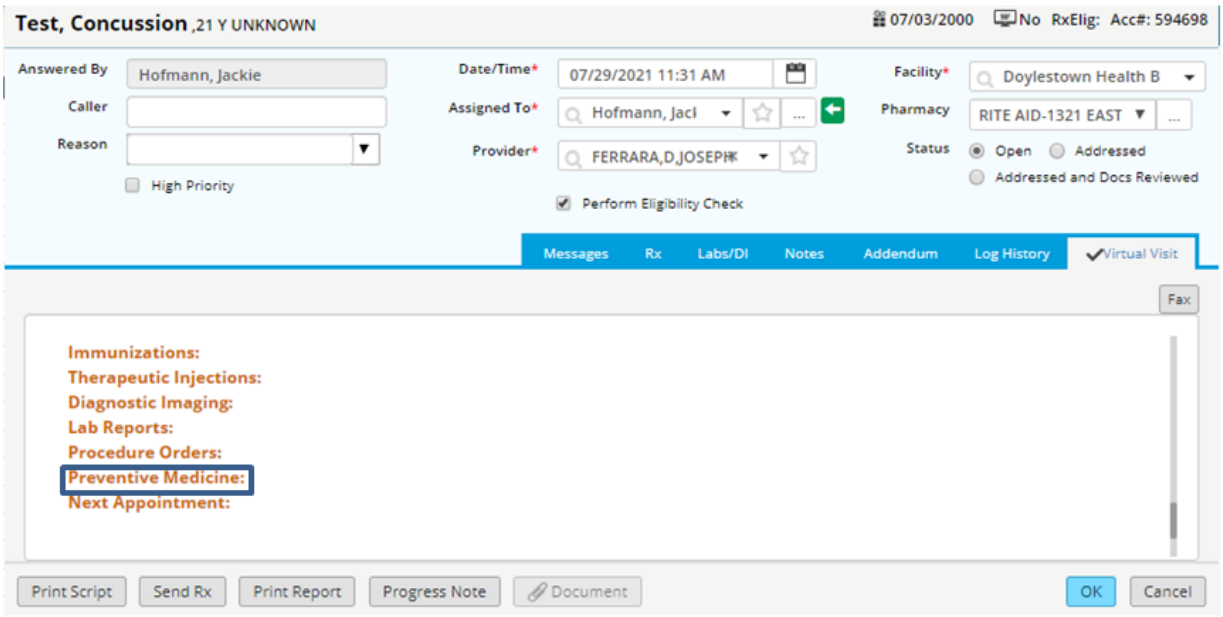
References: AHA Resources on Social Determinants of Health

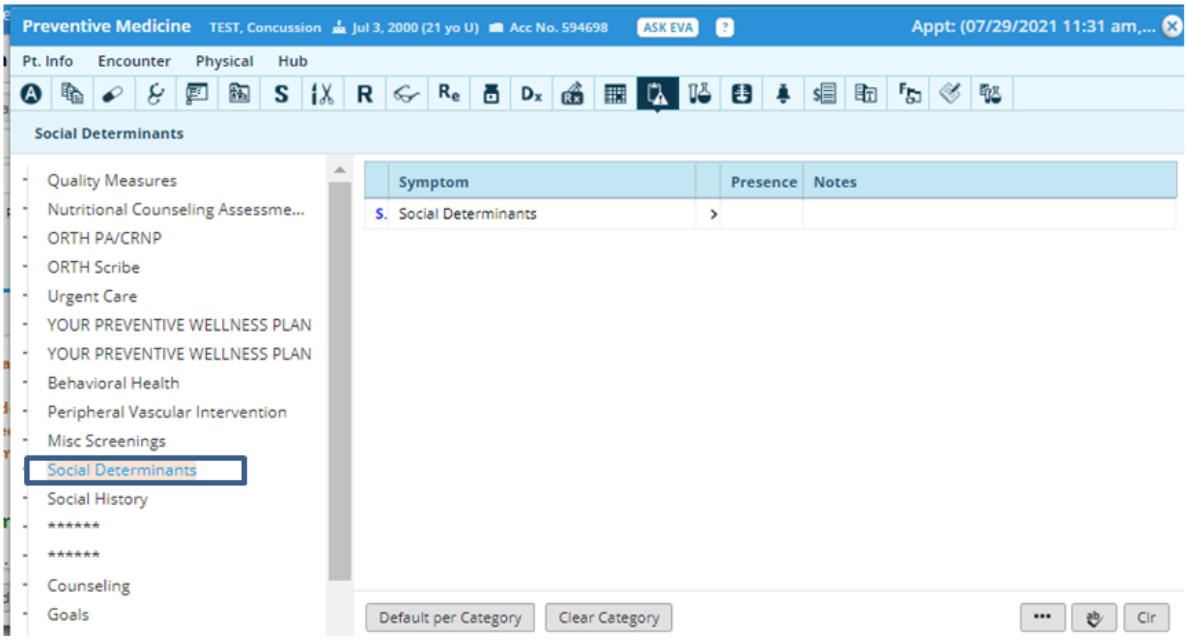
Reviewed:

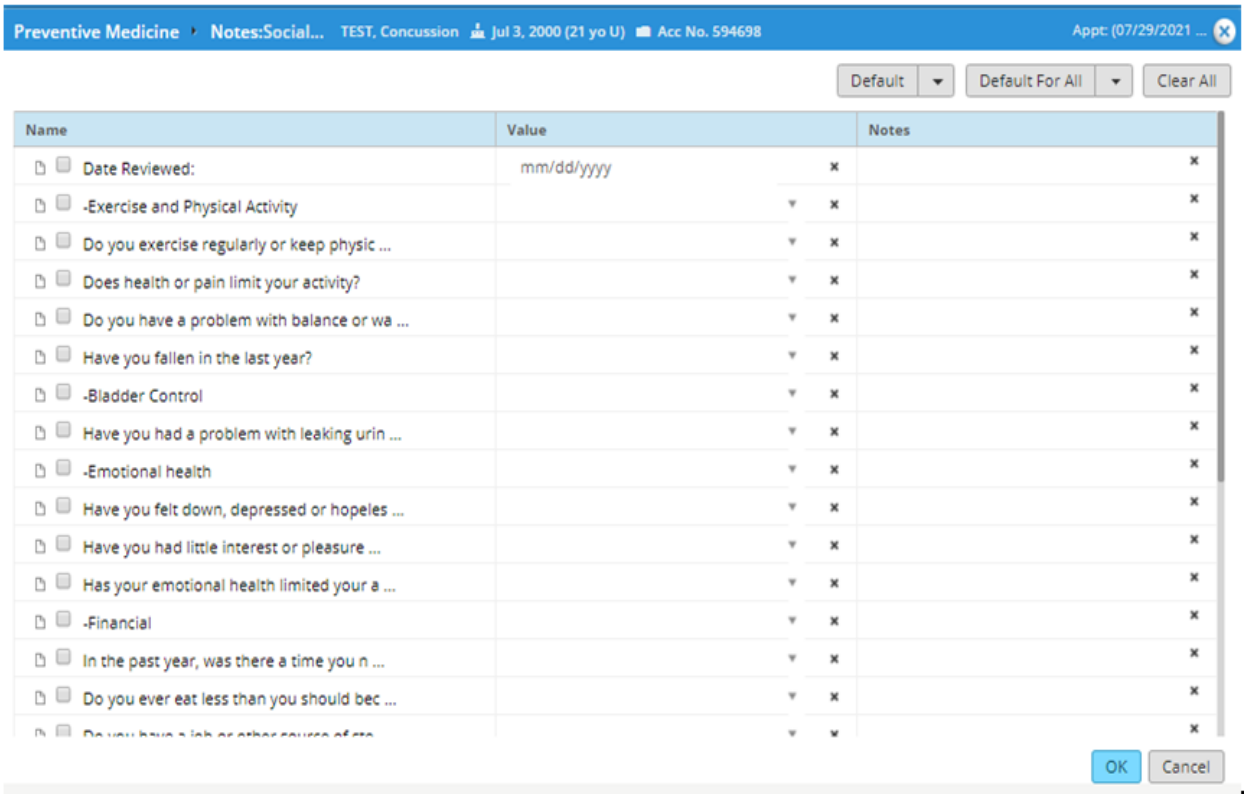
Revised:

Appendix A

SDOH Questionnaire in eCW






Preventive Medicine
Notes:Social...
TEST, Concussion
Jul 3, 2000 (21 yo U)
Acc No. 594698
Appt: (07/29/2021 ...
Default
Default For All
Clear All
Name
Value
Notes
Date Reviewed:
mm/dd/yyyy
-Exercise and Physical Activity
Do you exercise regularly or keep physic ...
Does health or pain limit your activity?
Do you have a problem with balance or wa ...
Have you fallen in the last year?
-Bladder Control
Have you had a problem with leaking urin ...
-Emotional health
Have you felt down, depressed or hopeles ...
Have you had little interest or pleasure ...
Has your emotional health limited your a ...
-Financial
In the past year, was there a time you n ...
Do you ever eat less than you should bec ...
OK
Cancel

Appendix B

Resources for Patients for SDOH

Food

Fresh Connect: every Thursday 11am-noon in Ottsville (corner of 611 and 412) – weekly outdoor food pantry/farmer's market. Registration on site. There is also one in Warminster every Tuesday.

Feeding America Food Banks – *ww.feedingamerica.org*

Women, Infant and Children – *www.fns.usda.gov/wic*

School Breakfast Program – *www.fns.usda.gov/sbp/school-breakfast-program*

Supplemental Nutrition Assistance Program (SNAP) – *www.fns.usda.gov/snap/supplemental-nutrition-assistance-program*

Anxiety/Mental Health/Loneliness and Social Isolation

Bucks County Covid-19 Behavioral Health Helpline 215-399-5681 (M-F 8:30-4:30)

PA Dept of Health Helpline Text PA to 741-741

Connect2Affect – AARP – *connect2affect.org*

Friendship Line – www.ioaging.org

Senior Citizens

Area Agencies on Aging - Bucks County – *267-880-5700 – buckscounty.org*

Eldercare Locator – *elgercare.acl.gov*

General help:

211 Helpline Center – *www.helplinecenter.org*

www.findhelp.org enter zip code in website, offers help for food, baby products, transportation, etc.

Payer Resources

Tandigm

All Complex Care Management Referrals go to the Nurse Care Manager (NCM) (NP, Field based RN, Social Worker, Pharmacist, BH, SNF based clinicians)

To Refer:

1.844.TANDIGM or 1.844.826-3446.

Risk Strat Tool in Tandigm Connect (be sure to enter reason for referral & important information in the comment section

Aetna

***BH Case Management*:** 1-866-326-7195 (m-f, 8a-5p)

Resources for Living: 1-866-370-4842 (TTY: 711) (m-f, 8a-9p)

***Disease Management program*:** Member diagnosed with one of four main conditions (DM, CVA, CVD, CHF)

1-866-269-4500, chose option #1

Provider can fax referral to: 1-860-754-5559

AccordantCare program: Call or fax referral to 1-866-247-1150