

DEPARTMENT: Doylestown Healthcare Partnership	
FACILITY:	
DATE OF ORIGIN: 11/1/2019	NEXT REVIEW DATE: 11/1/2020
AUTHOR (ROLE): ADM Director DHP	
APPROVED BY (ROLE): Network Development / DHP Managing Committee	

PURPOSE:

The social determinates of health are the non-medical factors that influence health outcomes. Assessing social determinants of health is fundamental for improving health.

SCOPE:

This policy applies to all Doylestown Healthcare Partnership Primary Providers.

POLICY:

Patients should be assessed for social determinates of health at a minimum of an annual basis and documented in the EMR.

PROCEDURE:

1. During an annual visit patients should be assessed for the following items:
 - a. Exercise and Physical Activity
 - b. Bladder Control
 - c. Emotional Health
 - d. Financial
 - e. Medication management
 - f. Social support
 - g. Food insecurity
 - h. Loneliness/lack of primary support group
 - i. Housing instability and problems with economic circumstances

2. Document in EMR
 - a. eCW screenshots for documentation (Appendix A)
 - b. Bill appropriate coding
 - i. Z55 – Problems r/t education and literacy
 - ii. Z56 – problems r/t employment and unemployment
 - iii. Z57 – occupational exposure to risk factors
 - iv. Z59 – problems r/t housing and economic circumstances
 - v. Z60 – problems r/t social environment
 - vi. Z62 – problems r/t upbringing
 - vii. Z63 – other problems r/t primary support group, including family circumstances
 - viii. Z64 – problems r/t certain psychological circumstances
 - ix. Z65 – problems r/t other psychological circumstances

3. Resources for identified Social Determinants of Health (Appendix B)

References: AHA Resources on Social Determinants of Health

Reviewed:

Revised:

Appendix A

SDOH Questionnaire in eCW

Test, Concussion ,21 Y UNKNOWN 07/03/2000 No RxElig: Acc#: 594698

Answered By: Hofmann, Jackie Date/Time*: 07/29/2021 11:31 AM Facility*: Doylestown Health B

Caller: [] Assigned To*: Hofmann, Jaci Pharmacy: RITE AID-1321 EAST

Reason: [] Provider*: FERRARA, D JOSEPH Status: Open Addressed Addressed and Docs Reviewed

High Priority Perform Eligibility Check

Messages Rx Labs/DI Notes Addendum Log History Virtual Visit

Immunizations:
 Therapeutic Injections:
 Diagnostic Imaging:
 Lab Reports:
 Procedure Orders:
Preventive Medicine:
 Next Appointment:

Print Script Send Rx Print Report Progress Note Document OK Cancel

Preventive Medicine TEST, Concussion Jul 3, 2000 (21 yo U) Acc No. 594698 ASK EVA Appt: (07/29/2021 11:31 am, ...)

Pt. Info Encounter Physical Hub

Social Determinants

Symptom	Presence	Notes
S. Social Determinants	>	

Quality Measures
 Nutritional Counseling Assessme...
 ORTH PA/CRNP
 ORTH Scribe
 Urgent Care
 YOUR PREVENTIVE WELLNESS PLAN
 YOUR PREVENTIVE WELLNESS PLAN
 Behavioral Health
 Peripheral Vascular Intervention
 Misc Screenings
Social Determinants
 Social History

 Counseling
 Goals

Default per Category Clear Category ... [] Cir

Preventive Medicine > Notes:Social... TEST, Concussion Jul 3, 2000 (21 yo U) Acc No. 594698 App: (07/29/2021 ...)

Default Default For All Clear All

Name	Value	Notes
<input type="checkbox"/> Date Reviewed:	mm/dd/yyyy	x
<input type="checkbox"/> -Exercise and Physical Activity		x
<input type="checkbox"/> Do you exercise regularly or keep physic ...		x
<input type="checkbox"/> Does health or pain limit your activity?		x
<input type="checkbox"/> Do you have a problem with balance or wa ...		x
<input type="checkbox"/> Have you fallen in the last year?		x
<input type="checkbox"/> -Bladder Control		x
<input type="checkbox"/> Have you had a problem with leaking urin ...		x
<input type="checkbox"/> -Emotional health		x
<input type="checkbox"/> Have you felt down, depressed or hopeles ...		x
<input type="checkbox"/> Have you had little interest or pleasure ...		x
<input type="checkbox"/> Has your emotional health limited your a ...		x
<input type="checkbox"/> -Financial		x
<input type="checkbox"/> In the past year, was there a time you n ...		x
<input type="checkbox"/> Do you ever eat less than you should bec ...		x
<input type="checkbox"/> Do you have a job or other source of inc ...		x

OK Cancel

Appendix B

Resources for Patients for SDOH

Food

Fresh Connect: every Thursday 11am-noon in Ottsville (corner of 611 and 412) – weekly outdoor food pantry/farmer’s market. Registration on site. There is also one in Warminster every Tuesday.

Feeding America Food Banks – *www.feedingamerica.org*

Women, Infant and Children – *www.fns.usda.gov/wic*

School Breakfast Program – *www.fns.usda.gov/sbp/school-breakfast-program*

Supplemental Nutrition Assistance Program (SNAP) –
www.fns.usda.gov/snap/supplemental-nutrition-assistance-program

Anxiety/Mental Health/Loneliness and Social Isolation

Bucks County Covid-19 Behavioral Health Helpline 215-399-5681 (M-F 8:30-4:30)

PA Dept of Health Helpline Text PA to 741-741

Connect2Affect – AARP – *connect2affect.org*

Friendship Line – *www.ioaging.org*

Senior Citizens

Area Agencies on Aging - Bucks County – 267-880-5700 – *buckscounty.org*

Eldercare Locator – *elgercare.acl.gov*

General help:

211 Helpline Center – *www.helplinecenter.org*

www.findhelp.org enter zip code in website, offers help for food, baby products, transportation, etc.

Payer Resources

Tandigm

All Complex Care Management Referrals go to the Nurse Care Manager (NCM) (NP, Field based RN, Social Worker, Pharmacist, BH, SNF based clinicians)

To Refer:

1.844.TANDIGM or 1.844.826-3446.

Risk Strat Tool in Tandigm Connect (be sure to enter reason for referral & important information in the comment section)

Aetna

BH Case Management: 1-866-326-7195 (m-f, 8a-5p)

Resources for Living: 1-866-370-4842 (TTY: 711) (m-f, 8a-9p)

Disease Management program: Member diagnosed with one of four main conditions (DM, CVA, CVD, CHF)

1-866-269-4500, chose option #1

Provider can fax referral to: 1-860-754-5559

AccordantCare program: Call or fax referral to 1-866-247-1150